

Service Line Protection Available for West Shelby Water District Customers

West Shelby Water District has partnered with Service Line Warranties of America (SLWA) to offer protection to customers for the water and sewer service lines that connect their homes to the district's system. The coverage is voluntary and available at affordable monthly prices. Founded in 2003, SLWA has partnered with nearly 700 leading cities and municipalities in the U.S. to provide repair service plans that offer customers peace of mind and convenience.

The SLWA Service Line Warranty Program protects against repairs needed to waterlines on customers' property. Repairs to these pipes are not covered by basic customers' insurance or by West Shelby Water District. If a customer's service line needs repair, a simple call to the SLWA 24-hour hotline will dispatch a local, licensed contractor familiar with local code. There are no service fees or deductibles.

This program is voluntary for customers, provided at no cost to West Shelby Water District and no public funds are used for this program.

Over the next week, West Shelby Water District customers will receive an introductory mailing to inform them about optional exterior water or sewer service line repair plans available through SLWA. Because we have an agreement with SLWA, the West Shelby Water District logo will appear on the mailings, which will clearly state that the program is voluntary and is administered by SLWA, not the water district.

The Exterior Water Service Line Coverage is available for \$5.75 per month, while the Exterior Sewer/Septic Line Coverage plan is available for \$7.75 per month and the Interior Plumbing and Drainage Coverage is available for \$9.99 per month. Services are billed monthly, quarterly, or annually directly through SLWA.

West Shelby Water District customers can learn more about these optional plans and SLWA by visiting www.slwofa.com or calling toll-free 1-866-922-9006.